A risk management audit: are we complying with the national guidelines for sedation by non-anaesthetists?

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Abstract

Objectives—To assess the effect of a preprinted form in ensuring an improved and sustained quality of documentation of clinical data in compliance with the national guidelines for sedation by non-anaesthetists.

Design—The process of retrospective case note audit was used to identify areas of poor performance, reiterate national guidelines, introduce a post-sedation advice sheet, and demonstrate improvement.

Setting—Emergency Department, Musgrove Park Hospital, Taunton.

Subjects—Forty seven patients requiring sedation for relocation of a dislocated

shoulder or manipulation of a Colles' fracture between July and October 1996 and July and October 1997.

Main outcome measures—Evidence that the following items had been documented: consent for procedure, risk assessment, monitored observations, prophylactic use of supplementary oxygen, and discharging patients with printed advice.

Case note review was performed before (n=23) and after (n=24) the introduction of a sedation audit form. Notes were analysed for the above outcome measures. The monitored observations analysed included: pulse oximetry, respiratory rate, pulse rate, blood pressure, electrocardiography, and conscious level.

Results—Use of the form significantly improved documentation of most parameters measured.

Conclusions—Introduction of the form, together with staff education, resulted in enhanced documentation of data and improved conformity with national guidelines. A risk management approach to pre-empting critical incidents following sedation, can be adopted in this area of emergency medicine.

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Keywords: sedation; risk management; preprinted form

MONITORING CHART FOR PROCEDURES PERFORMED UNDER SEDATION

NB. Sedation is a drug induced reduction in conscious level of a patient who remains able to respond to command

Date:

Doctor(s) present:

Patient details label

Doctor performing procedure:

Nurse present:

Anaesthetic	
Allergy	
Medication	
Past medical/surgical history	
Last meal (time)	

Drugs given	Dose (mg)	Route (IV/inhaled)	Time	Given by
(sedative)				
(analgesic)				
(other)				

Time				
Conscious level AVPU				
O ₂ l/min				
SpO ₂ %				
ECG sinus/other				
Systolic BP ∇	170			
Diastolic BP $\wedge$	160			
	150			
	140			
• Pulse	130			
	120			
	110			
	100			
X Respiratory rate	90			
	80			
	70			
	60			
	50			
	40			
	30			
	20			
	10			

The procedure was: uneventful/problematic (delete as appropriate)

Figure 1 Monitoring chart for procedures performed under sedation. AVPU = A, alert; V, responds to verbal stimulus; P, responds to painful stimulus; U, unresponsive; BP = blood pressure; ECG = electrocardiography; IV = intravenous; O₂ = oxygen; SpO₂ = pulse oximetry saturation.

This study aimed to demonstrate that the process of audit and an audit tool—a form—can be used to aid risk management and, at the same time, improve compliance with National Guidelines for sedation by non-anaesthetists.¹

Despite several studies highlighting inadequate monitoring and assessment of patients undergoing sedation in the emergency department,²⁻⁵ this is the first study auditing compliance with these guidelines and audit the dispensing of post-procedure written advice. Kendall *et al* reported two deaths in association with patients being sedated in the emergency department.²

Methods

Audit is crucial in evaluating compliance with guidelines, although guidelines are redundant if the principles are ignored.⁶ Before the audit a computer search highlighted 23 consecutive patients in a three month period in 1996 who had undergone sedation for a procedure in the emergency department. The emergency department cards were then analysed for documented evidence of: consent for procedure;

Table 1 Discharge advice sheet—patients who underwent procedure under sedation

You have received a sedative drug which may impair your judgment over the next 24 hours, the doctor advises the following:		
<ul style="list-style-type: none"> • DO phone 01823 342906 if you are worried • DO NOT drink alcohol • DO rest • DO NOT drive a vehicle • DO NOT operate machinery • DO NOT sign any legally binding documents 		
BE SAFE	BE WISE	FOLLOW ADVICE
Note: It is an offence (section 4 Road Traffic Act 1988) to drive when unfit to do so because of drugs, and will probably invalidate your insurance policy		

risk assessment; results of monitored observations; prophylactic use of supplementary oxygen; and dispensing of the printed post-sedation advice sheet at discharge.

Risk assessment was regarded as being taken if a past medical history was recorded or if “previous fit and well” was written. Similarly, supplementary oxygen was regarded as being taken if oxygen or a mixture of nitrous oxygen and oxygen (Entonox) was recorded.

STANDARDS

The principles of the Royal College of Surgeons working party report on guidelines for sedation by non-anaesthetists served as a standard.

INTERVENTION

The standards were incorporated onto an A4 sized form (fig 1) and introduced after staff education. The timing of the period after the form was introduced was selected when the medical staff would have been of similar experience to those in the period before the form was used. The case notes of 24 consecutive patients requiring sedation in the period after the form was introduced were then audited. The form contained prompts for demographic details, allergies, current medication, past medical history, and times of last meal. A chart for documenting observations included AVPU rather than the Glasgow coma score for the assessment of conscious level (A, alert; V, responds to verbal stimulus; P, responds to painful stimulus; U, unresponsive). The advice sheet to be given after sedation (table 1) was recommended during staff education and was introduced at the same time.

STATISTICAL ANALYSIS

Each set of outcome measures was analysed for association using Yates’s corrected square test

of independence. The p value (5% level of significance) for each test of independence is presented in column 3 of table 2. In addition, the relative risk (RR, or relative probability) was calculated for each set of outcome measures and these are given in column 4. The calculation returns the relative probability of obtaining documented evidence before compared with after the introduction of the form. This can be expressed as the relative probability of obtaining documented evidence AFTER the form was introduced divided by the relative probability of obtaining it BEFORE.

RR >1 was considered statistically significant and 95% confidence intervals were calculated for each RR. This represents the range within which the true value for the RR is expected to lie with 95% degree of certainty.

Results

The results are shown in fig 2 and table 2.

During the preaudit period 23 patients received intravenous sedation for the reduction of shoulder dislocations or Colles’ fracture and 24 patients in the period after the introduction after the form. The results are not stratified by condition, operator, or choice of drugs. Of the four patients who did not have drug name/dose documented, two had the drug name documented without the dose. In two cases neither the drug name nor the dose was recorded. All four accident and emergency cards had “IV sedation” written or coded on them. In the preaudit group 10 patients had an isolated pulse and blood pressure (BP) recorded in the triage area of the card. There was no clear evidence of BP monitoring neither through nor after the procedure in any of the preaudit group.⁷ Electrocardiography (ECG) monitoring was indicated for only 12 in the preaudit group and 10 in the audit group (these patients being either over 60 years old or having a

Table 2 Documentation of parameters before and after the introduction of the preprinted form

	Before	After	p Value 5% level	RR: relative probability of obtaining completed documentation (95% confidence intervals)
Consent	14/23	21/24	0.079	1.44 (1<RR<2.06)
Form used	n/a	14/24		n/a
Drug name/dose	19/23	24/24	0.106	1.21 (1<RR<1.46)
Risk assessment	6/23	19/24	0.0008	3.03 (1.48<RR<6.22)
Supplementary oxygen	0/23	11/24	0.0008	RR not returned
Pulse oximetry saturation	2/23	17/24	0.00005	8.15 (2.11<RR<31.39)
Respiratory rate	1/23	3/24	0.632	2.88 (0.32<RR<25.68)
BP and pulse (before, during, and after procedure)	0/23	20/24	<0.0001	RR not returned
ECG, single lead	1/12	5/10	0.083	6 (0.83<RR<43.29)
Conscious level	2/23	9/24	0.047	4.31 (1.04<RR<17.87)
Advice after sedation	n/a	7/18		n/a
Overall relative probability of completed documentation				2.67 (2.03<RR<3.53)

BP=blood pressure; ECG=electrocardiography.

Figure 2 Documentation of parameters before and after the introduction of the preprinted form. AVPU = A, alert; V, responds to verbal stimulus; P, responds to painful stimulus; U, unresponsive; BP = blood pressure; ECG = electrocardiography; SpO₂ = pulse oximetry saturation.

relevant past medical history¹). A post-sedation advice sheet was introduced at the time of the audit.⁸ This was appropriate for 18 patients who were discharged. Six patients were admitted: two because of inadequate home circumstances, two required surgery, one for protracted duration of sedation, and one for precautionary overnight ECG monitoring, having had multiple ventricular ectopic beats while sedated.

Discussion

The patients in both groups received sedation (intravenous midazolam or diazepam). The principles of the guidelines apply equally to both groups irrespective of drug chosen and irrespective of additional use of intravenous analgesia. Hence there was no stratification of results in these respects.

Small numbers of patients were included in the study, however the difference in the results is still significant. It is interesting to note that improved documentation of consent, observations, and the discharge sheet is to be noted in the 10 patients for whom the audit form itself had not been used. Significantly improved documentation occurred for most areas: BP, supplementary oxygen, and conscious level.

Overall, completed documentation of parameters was three times more likely in the audit group compared with the preaudit group. As such, the results may be regarded as predictable.

However, documentation of respiratory rate was not improved by the introduction of the form. This suggests a lack of understanding of the limitations of pulse oximetry. The small improvement in the use of ECG would also suggest it is undervalued. This lack of improvement in individual parameters was not predicted. We propose to educate the staff further on these issues in a course on sedation for non-anaesthetists. The department at present does not have capnometry for non-intubated spontaneously ventilating patients.⁹

Preprinted forms have been associated with improved documentation in other areas of

emergency medicine as a reaction to problems encountered in clinical practice.¹⁰ The use of this form, however, is to pre-empt a problem. Morbidity and mortality complicate sedation outside the emergency department.¹¹ Critical events also complicate sedation within the emergency department.^{2,3} Respondents to the survey of Aslam and Woods indicated that in 10% of emergency departments no routine monitoring took place, 52% did not monitor ECG, 35% did not monitor pulse oximeter saturations, and 33% did not monitor blood pressure.⁵ These and other results would suggest that these risks are not being managed and critical incidents are not being pre-empted.⁴

This audit indicates that improved practice in several areas of weakness can be demonstrated, even with small numbers of patients, through introduction of an inexpensive development. This form, recognisable as an observation chart, may serve as a prompt to good practice and be used as a tool for reaudit particularly when new staff enter the department. It is simple, patient specific, and user friendly¹² and may be incorporated into every emergency department's guideline on sedation.

Litigation has been successful as a result of a failure to adhere to professional guidelines, despite the fact that the defendant could have escaped liability on the basis of the Bolam test.¹³

This audit regards the application of these guidelines as best practice and should be considered by all documenting procedures performed under sedation thus removing the need to rely, uncertainly, on the Bolam test as a last resort.

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