The inherent problems with the organisation and process of the transfer of the critically ill and injured are well recognised by emergency medicine clinicians within the United Kingdom. Previous publications have highlighted the deficiencies in the quality of care received during the transfer of the critically ill and injured adult. A system-wide approach has been suggested for trauma and more recently by the Department of Health in the document Comprehensive critical care for the critically ill adult. This document defines areas within critical care practice that need improvement. Specifically, the organisation of transfers of the critically ill, the quality of care, and the associated training of the staff involved have been highlighted. Problems with quality of care have been attributed to inadequate monitoring, junior accompanying medical staff, and poor pretransfer stabilisation. Attempts have been made to improve standards and training by providing specific training courses and by developing clinical guidelines. Despite this little is known about the descriptive epidemiology of this group of patients particularly those transferred from the emergency department (ED). Even less is known about the quality and standards of care received during the transfer process and this patient group’s ultimate clinical outcome. The aims of this study are to describe the nature, frequency, and characteristics of adult critical care transfers originating from the ED.

**METHODS**

**Setting**

The principal study area was centred on 16 hospitals with EDs (13 district general hospitals with one providing some tertiary facilities and three teaching hospitals) within the former Yorkshire Regional Health Authority (YRHA). Patients were also identified and tracked from any ED outside this area if the patient was transferred into a critical care facility within the above setting. Minor injuries units (MIUs) were defined as an ED.

**Population**

Patients 16 years and older on the day of secondary transport were defined as adult. All patients transferred from an ED within the YRHA into a critical care facility at another hospital were included for study. Other patients deemed by the local contact at each ED to be critically ill were included if thought appropriate by the lead researcher (AG). Any patient transferred into a critical care facility within the YRHA from an ED outside the region was also included. Patients discharged from hospital who then had another event were hospital admission that resulted in a critical care transfer were considered to be two unique entities.

**Data collection systems**

Fifteen of the sixteen EDs had an identified member of clinical or audit staff acting as a local contact for the project. The other hospital had a member of staff coordinating data for the

**Abbreviations:** ED, emergency department; MIU, minor injuries unit
whole hospital. These contacts were involved in the coordination and promotion of the project within their department and in particular the completion of study specific data collection forms for all transferred patients. Other sources acted to confirm or provide additional data that were initially unavailable. If a transfer was identified by any source other than a data collection form, the local contact at that hospital, if appropriate, completed a data collection form retrospectively. Patient administration systems and ambulance service data were searched for appropriate additional data. Once this had occurred a set of missing data was collated and returned to local contacts in attempt to find further data. Local and regional intensive care and trauma databases, if appropriate and available, were also searched. An arbitrary cut off of three months after the prospective data collection period had ended was used to finish data collection.

Data were entered and managed on study specific databases developed on Microsoft Access 2000.

**RESULTS**

A total of 349 critically ill and injured adults were transferred from an ED within the study period. Four of these were from MIUs. Table 1 outlines the key characteristics of the patients including the length of stay at both referring and receiving hospitals and in-hospital mortality.

### Sites of transfer

Twenty nine EDs transferred patients fulfilling study criteria. Eleven departments transferring 17 (5%) patients were from outside the study area. The median number of patients transferred during the study period was eight (interquartile range 1 to 19). The median number of transfers originating from an ED within the region was 17 (range 1 to 42).

Twenty three hospitals received patients, six of these being across regional boundaries. The median number of patients received by a hospital was three (range 1 to 191).

Figure 1 outlines the principal receiving specialty and receiving department for the transferred patients at the receiving hospital.

### Diagnosis and reasons for transfer

Figure 2 highlights the reasons for transfer identified on transfer from the ED. Table 2 outlines the main presumptive diagnosis on transfer. A total of 170 (49%) of all patients had trauma as the underlying reason for transfer of whom 101 (29%) were transferred for head injury care. A further 79 (23%) patients required transfer for continuing management of a non-traumatic intracranial pathology.

### Monthly variation in and time of day of transfer

The median number of transfers per month was 30 (range 19 to 34). The median number of transfers per day was 1 (range 0 to 5). 214 (61%) patients were transferred outside the time period from 08 00 to 18 00. Figure 3 details the hourly variation in number of transfers from the ED.

### Staff involved in decision making and transfer

In 146 (42%) cases the principal clinician making the decision to transfer was the emergency medicine clinician. In a further

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**Table 1** Patients transferred from an ED (n=349). All figures median and IQR unless stated otherwise

<table>
<thead>
<tr>
<th>Characteristic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Age</td>
<td>56 (32 to 62)</td>
</tr>
<tr>
<td>Male to female ratio</td>
<td>2.5 to 1</td>
</tr>
<tr>
<td>Number of patients &gt; 1 transfer</td>
<td>33 (9%)</td>
</tr>
<tr>
<td>LOS referring ED (n=310, available data)</td>
<td>03:05 hours (02:15 to 04:18)</td>
</tr>
<tr>
<td>LOS receiving hospital (n=294, available data)</td>
<td>8 days (2 to 20)</td>
</tr>
<tr>
<td>LOS critical care receiving hospital (n=288, 250 available for analysis)</td>
<td>3 days (1 to 10)</td>
</tr>
<tr>
<td>Mortality rate</td>
<td>26%</td>
</tr>
</tbody>
</table>

LOS, length of stay.
93 (27%) occasions the decision was made jointly between emergency medicine and another specialty. The decision making doctor was of consultant grade on 136 (39%) occasions. Figure 3 outlines the seniority of decision making doctor depending on the time of day of the transfer.

Altogether 308 (89%) patients had a doctor in attendance during transfer. Figure 4 describes the grade of doctor accompanying the patient. A total of 276 (90%) were accompanied by an anaesthetist. Altogether 294 (84%) patients were accompanied by a nurse during transfer of which 271 (92%) were junior staff at D grade. An ODP and a doctor transferred 22 (6%) patients. A doctor and the ambulance crew transferred 15 (4%) patients. A nurse alone transferred 36 (10%) of the patients. Three patients had no accompanying member of staff other than the ambulance crew during transfer.

Interventions and monitoring
A total of 251 (72%) patients were ventilated during transfer. Altogether 110 (44%) ventilated patients had end tidal carbon dioxide monitoring during transfer and 195 (78%) had invasive blood pressure monitoring. Seventy one (20%) ventilated patients had central venous access during transfer.

Thirty eight (15%) patients, from 257 with the variable recorded (sensitivity analysis 13% to 19%), had 47 recorded en route critical incidents. These included one patient taken to the wrong hospital and a patient taken to the nearest hospital because of patient deterioration and acute illness of accompanying medical staff.

DISCUSSION
This is the first study to examine, in detail, the characteristics of the critically ill and injured adults transferred from EDs in a defined geographical area in the United Kingdom. The results highlight a number of issues relating to the organisation and process of the critically ill patient requiring secondary transfer from the ED.
The commonest reason for transfer was the need for specialist care. It is of concern, however, that 76 (22%) of patients were transferred for non-clinical reasons such as the unavailability of a staffed critical care bed at the referring hospital. This is alarming given recent recommendations suggesting that if non-clinical transfers must happen then the patient transferred should be the most stable patient requiring critical care within the hospital at that time. This is unlikely to be the case for ED patients as they are early in their pathway of care and likely to be at their most clinically labile.

There is considerable emphasis on the management of major trauma within emergency medicine. This group accounts for 170 (49%) of the total number of critically ill transferred.

Fourteen specialties in 12 departments received the patients originating from an ED, highlighting the complexity of the organisation of this group of patients.

Figure 3 outlines the time of day of transfer from the ED, and shows that a large proportion of this patient group present to the ED “out of normal hours” when staffing is at its most stretched with supporting senior staff often not immediately available.

Monitoring levels are poor. Only 44% of intubated patients had an arterial line and 78% invasive blood pressure monitoring during transport despite national recommendations suggesting these should be minimum standards for monitoring in the critically ill. It is unclear whether this is because monitoring is unavailable or simply not used.

Three patients had no accompanying staff during transfer and 36 (10%) only had a nurse. An appropriate doctor should accompany critically ill patients during transfer as few nurses are specifically trained in this aspect of care. The medical staff, when present, were often junior. During 50% of transfers the doctor was a SHO. Nurses were also frequently junior with 79 (27%) of the nurses accompanying transfers being of only D grade. These findings are concerning in light of published recommendations.

The recorded critical incident rate of 15% is disturbing as, almost certainly, this represents an underestimate of the true value. This rate is similar to publications describing critical incident rates during the transport of the critically ill within hospital. Most of the events were potentially preventable by simple measures aimed at improving preparation before transfer. These issues have been highlighted by both training courses and previous publications.

Critical care transfers (unpublished data, Alasdair Gray) originating from the ED account for 25–30% of all transfers and emergency medicine specialists are closely involved in liaison with and organisation of ambulance services. Emergency medicine should, therefore, be central to any organisation of this group of patients.

The transfer of critically ill adults from EDs is a frequent occurrence. A large proportion of patients are transferred for non-clinical reasons and have medical conditions. The quality of care of these patients is poor with a significant critical incident rate, a lack of appropriate monitoring, and junior accompanying staff. The speciality of emergency medicine needs to be actively involved in findings solutions to the inherent problems relating to the transfer of the critically ill and injured adult.

Conclusions
The transfer of critically ill adults from EDs is a frequent occurrence. A large proportion of patients are transferred for non-clinical reasons and have medical conditions. The quality of care of these patients is poor with a significant critical incident rate, a lack of appropriate monitoring, and junior accompanying staff. The speciality of emergency medicine needs to be actively involved in findings solutions to the inherent problems relating to the transfer of the critically ill and injured adult.

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Contributors
AG designed the study, helped with data collection and inputting, analysed the data, and wrote the paper. SG collected and managed the data. MA and RW helped with the study design and writing the paper. AG will act as guarantor.

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