A simple clinical assessment is superior to systematic triage in prediction of mortality in the emergency department

Anne Kristine Servais Iversen,1 Michael Kristensen,2 Rebecca Monett Østervig,3 Lars Køber,4 György Söllőtormos,5 Jakob Lundager Forberg,6 Jesper Eugen-Olsen,7 Lars Simon Rasmussen,3 Morten Schou,8 Kasper Karmark Iversen8

ABSTRACT
Objective To compare the Danish Emergency Process Triage (DEPT) with a quick clinical assessment (Eyeball triage) as predictors of short-term mortality in patients in the emergency department (ED).

Methods The investigation was designed as a prospective cohort study conducted at North Zealand University Hospital. All patient visits to the ED from September 2013 to December 2013 except minor injuries were included. DEPT was performed by nurses. Eyeball triage was a quick non-systematic clinical assessment based on patient appearance performed by phlebotomists. Both triage methods categorised patients as green (not urgent), yellow, orange or red (most urgent). Primary analysis assessed the association between triage level and 30-day mortality for each triage method. Secondary analyses investigated the relation between triage level and 48-hour mortality as well as the agreement between DEPT and Eyeball triage.

Results A total of 6383 patient visits were included. DEPT was performed for 6290 (98.5%) and Eyeball triage for 6382 (~100%) of the patient visits. Only patients with both triage assessments were included. The hazard ratio (HR) for 48-hour mortality for patients categorised as yellow was 0.9 (95% CI 0.4 to 1.9) for DEPT compared with 4.2 (95% CI 1.2 to 14.6) for Eyeball triage (green is reference). For orange the HR for DEPT was 2.2 (95% CI 1.1 to 4.4) and 17.1 (95% CI 5.1 to 57.1) for Eyeball triage. For red the HR was 30.9 (95% CI 12.3 to 77.4) for DEPT and 128.7 (95% CI 37.9 to 436.8) for Eyeball triage. For 30-day mortality the HR for patients categorised as yellow was 1.7 (95% CI 1.2 to 2.4) for DEPT and 2.4 (95% CI 1.6 to 3.5) for Eyeball triage. For orange the HR was 2.6 (95% CI 1.8 to 3.6) for DEPT and 7.6 (95% CI 5.1 to 11.2) for Eyeball triage, and for red the HR was 19.1 (95% CI 10.4 to 35.2) for DEPT and 27.1 (95% CI 16.9 to 43.5) for Eyeball triage. Agreement between the two systems was poor (kappa 0.05).

Conclusion Agreement between formalised triage and clinical assessment is poor. A simple clinical assessment by phlebotomists is superior to a formalised triage system to predict short-term mortality in ED patients.

INTRODUCTION
The intention behind triage is to prioritise patients in terms of their clinical urgency and to divide them into categories of acuity. Prior to introduction of formalised triage in emergency departments (EDs), patients were prioritised based on clinical assumption in the form of informally structured triage. Since the 1970s, several formalised triage systems have evolved and different scales are in use all over the world. The majority of triage systems are derived from expert opinion and supported by limited scientific research. Several studies investigating triage scales have methodological limitations and previous research has concluded that most triage scales are supported by ‘limited and often insufficient evidence’. To date there is no universal consensus on which parameters to include in a formalised triage system. Because there is no agreed proxy for ‘acuity’, the validation of formalised triage has focused on investigating predictive validity—that is, association between triage category and different outcome measures as resource use, length of stay, admission, hospital charges and mortality. Currently there is no evidence establishing that formalised triage is superior to informally structured triage with regard to the prediction of clinical endpoints. The purpose of this study was to investigate how a simple clinical evaluation (ie, Eyeball triage) compares with a presently used formalised triage system and to determine how accurate each method is in predicting short-term mortality in ED patients.
METHOD

Study design and participants

All data derive from the 'Triage study', which is a prospective observational cohort study previously described in detail elsewhere.9 The aim of the study was to optimise risk stratification and develop methods to identify low-risk patients appropriate for early ED discharge.

The ‘Triage study’ was performed at North Zealand University Hospital, which is a regional hospital in the Capital Region of Denmark. The hospital has a 24-hours acute care facility offering emergency level 2 trauma, medical, surgical and intensive care services for 310,000 citizens in North Zealand. The ED has approximately 68,000 patient contacts annually and handles all patients except level 1 trauma patients, patients with identified ST-segment elevation myocardial infarction in the prehospital setting and hospital preferences by the patients.10 The ‘Triage study’ included all patients visiting the ED during the period from September 2013 to December 2013. Inclusion criteria were age ≥16 years. Patients with minor complaints and injuries were excluded (ie, no patients in the least acute triage group (blue) were included). For 108 (1.7%) patient visits there was a loss to follow-up mainly due to emigration and patients seen in the ED without a Danish Central Person Registry number.

Triage standard

North Zealand University Hospital introduced the use of formalised triage in 2009 and since 2011 Danish Emergency Process Triage (DEPT)1 has been the triage standard. Trained nurses perform triage before beginning diagnostics and before the patient is seen by a physician. DEPT ranks patients into five colour-coded triage categories. Each patient is assigned a triage level based on the two main descriptors: (1) vital signs and (2) presenting complaint. The more urgent of these two determines the final triage category. The nurse can categorise the patient to a triage category of higher acuity, one level above that determined by DEPT, if she believes the patient would benefit from a higher priority. Triage to a lower triage category than prescribed by DEPT can only occur after the patient has been seen by a physician.11 The triage categories are: (1) red (resuscitation, constant re-evaluation); (2) orange (emergent, re-evaluation every 15 min); (3) yellow (potentially unstable, re-evaluation every 60 min); (4) green (non-urgent, re-evaluation every 180 min); and blue (minor injuries or complaints, re-evaluation every 240 min). The resulting triage category is used to initiate some immediate tests and other diagnostic procedures. DEPT is currently the most widely used triage system in Denmark2 and has previously been described in detail.11 DEPT is inspired by and almost identical to the Swedish Adaptive Process Triage model (ADAPT)12 13 which has an approach to patient sorting identical to the internationally established Canadian Triage and Acuity Scale (CTAS).3

Sixty-four nurses performed DEPT during the data inclusion period. The nurses had different levels of experience but all had attended formal training in the use of DEPT before working in the ED.

Eyeball triage

Eyeball triage was performed as an immediate clinical assessment by hospital staff without formal training in patient evaluation or experience with formalised triage. The staff performing Eyeball triage consisted of a group of 10 trained phlebotomists and 10 medical students working as phlebotomists from the Department of Clinical Biochemistry. Raters were instructed to base their Eyeball triage on a quick look at the patient and if possible to ask the patient for their main complaint. Phlebotomists were instructed to assess the patients based on acuity with regard to who they believed required the most immediate attention and treatment. Eyeball triage applied the same categorisation as DEPT and raters were asked to allocate the patients into the same colour-coded categories. None of the persons performing Eyeball triage were informed of the endpoint (ie, mortality) chosen in the study. The Eyeball triage was performed in immediate succession to DEPT and blinded from the resulting DEPT category including any information obtained during triage.

Data collection

A TRIAGE database was built using the following entries:

DEPT data
During triage the nurse registered the DEPT category using the programme CETREA Emergency, Version 3.11.

Eyeball triage
Eyeball triage category was manually filled out on a paper form during patient assessment and later entered into the TRIAGE database. Random quality checks were carried out to ensure that entries were registered correctly.

Mortality
Information about vital status was obtained from the Danish Central Office of Civil Registration which continuously records the vital status of all Danish residents. Patients were identified and all data merged using the Central Personal Registry (CPR) number which uniquely identifies all Danish citizens.

Statistical analysis

Patients who were not assessed by both triage methods were excluded from the statistical analysis. The baseline characteristics of the population were reported using descriptive statistics.

The primary analysis assessed the association between triage category and 30-day mortality. Secondary analyses assessed the association between triage category and 48-hour mortality and also investigated the agreement between DEPT and Eyeball triage. Hazard ratios (HR) for DEPT and Eyeball triage were calculated using Cox regression.

Positive predictive value (PPV), negative predictive value (NPV), sensitivity and specificity were calculated with standard methods for DEPT and Eyeball triage using grouping into either green/yellow or orange/red patient groups. Kappa statistics were used to describe the agreement between DEPT and Eyeball triage. Kappa values were evaluated using the descriptions from Landis and Koch.14

Data were analysed using SPSS Statistics Version 22 (IBM, 2013).

RESULTS

During the study period 6383 encounters were recorded with a total of 5568 unique patients. DEPT was performed for 6290 (98.5%) and Eyeball triage for 6382 (~100%) of the patient visits. A total of 6290 encounters received both triage assessments and were included in the statistical analysis. Of the included sample, 3116 (49.5%) were male and the overall mean (SD) age was 60.2 (20.0) years. According to DEPT, 38 patients (0.6%) were categorised as red, 1704 (27.1%) as orange, 2487 (39.5%) as yellow and 2061 patients (32.8%) as...
48-hour mortality

Within 48 hours, 58 (0.9%) of the patients died. Mortality in relation to triage category for both DEPT and Eyeball triage is shown in table 2.

With only one exception (patients in the yellow DEPT group), the HR for death increased with higher level of triage category for both DEPT and Eyeball triage, with Eyeball triage being the best discriminator of the two (table 2).

30-day mortality

Of the total 6290 patient visits, 263 (4.2%) died within 30 days. Mortality in relation to triage category as well as HR is shown in table 3.

Cox analyses of 30-day mortality showed that the HR for patients increased with triage category for both DEPT and Eyeball triage (table 3).

Test characteristics for DEPT and Eyeball triage in relation to prediction of patients at high and low risk of 30-day mortality is shown in table 4.

Eyeball triage had an overall higher sensitivity and specificity as well as a better positive and negative predictive value in terms of predicting patients at high and low risk of 30-day mortality. The same was found for 48-hour mortality. These data are available in the online supplementary appendix table 2.

Agreement between DEPT and Eyeball triage

The agreement between DEPT and Eyeball triage was found to be 0.05 (95% CI 0.04 to 0.07) using unweighted kappa statistics, which is regarded as very low agreement. Linear weighted kappa was found to be slightly higher but still represents a very low level of agreement of 0.10 (95% CI 0.08 to 0.12).

Table 5 shows the distribution of patients between DEPT and Eyeball triage.

DISCUSSION

Triage is an essential element of modern emergency care and traditionally the triage process has been an integral element of ED nursing practice. In this prospective study we found that a simple clinical assessment by non-clinician hospital staff was a significantly better predictor of death in an unselected ED patient group. Eyeball triage was a better discriminator for 48-hour and 30-day mortality for all triage groups than DEPT. We also found the agreement between DEPT and Eyeball triage to be very low.

There have been few reports on how a clinical assessment compares to formalised triage in predicting patient outcome. One study by Storm-Versloot et al.15 compared the two triage algorithms Emergency Severity Index and Manchester Triage System with a clinical assessment by a triage nurse. The study investigated predictive performance for all three triage methods in relation to resource use and length of stay and found no

Table 1 Baseline characteristics and comorbidity of the total sample of emergency department patients

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Total, n 6290</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gender, male (n, %)</td>
<td>3116 (49.5)</td>
</tr>
<tr>
<td>Age, years, mean (SD)</td>
<td>60.2 (20.0)</td>
</tr>
<tr>
<td>Vital signs</td>
<td>Blood pressure (mmHg, 95% CI)</td>
</tr>
<tr>
<td>Systolic blood pressure</td>
<td>134.1 (133.3 to 134.8)</td>
</tr>
<tr>
<td>Diastolic blood pressure</td>
<td>75.8 (75.3 to 76.2)</td>
</tr>
<tr>
<td>Heart rate (/min, 95% CI)</td>
<td>81.5 (80.9 to 82.0)</td>
</tr>
<tr>
<td>Respiratory rate (/min, 95% CI)</td>
<td>17.1 (17.0 to 17.2)</td>
</tr>
<tr>
<td>SpO₂ (% 95% CI)</td>
<td>95.8 (95.5 to 96.1)</td>
</tr>
<tr>
<td>Temperature (°C, 95% CI)</td>
<td>36.2 (36.0 to 36.3)</td>
</tr>
<tr>
<td>Comorbidity</td>
<td>Previous MI (n, %)</td>
</tr>
<tr>
<td>PCI (n, %)</td>
<td>282 (4.5)</td>
</tr>
<tr>
<td>CABG (n, %)</td>
<td>209 (3.3)</td>
</tr>
<tr>
<td>Heart failure (n, %)</td>
<td>369 (5.9)</td>
</tr>
<tr>
<td>Atrial fibrillation (n, %)</td>
<td>694 (11)</td>
</tr>
<tr>
<td>Hypertension (n, %)</td>
<td>1404 (22.3)</td>
</tr>
<tr>
<td>Diabetes (n, %)</td>
<td>672 (10.7)</td>
</tr>
<tr>
<td>COPD (n, %)</td>
<td>530 (8.4)</td>
</tr>
<tr>
<td>Liver disease (n, %)</td>
<td>116 (1.8)</td>
</tr>
<tr>
<td>Renal disease (n, %)</td>
<td>230 (3.7)</td>
</tr>
<tr>
<td>Cancer (n, %)</td>
<td>1388 (22.1)</td>
</tr>
<tr>
<td>Current</td>
<td>1541 (24.5)</td>
</tr>
<tr>
<td>Former</td>
<td>461 (7.3)</td>
</tr>
<tr>
<td>History of stroke (n, %)</td>
<td>495 (7.9)</td>
</tr>
<tr>
<td>Smoking (n, %)</td>
<td>1997 (31.8)</td>
</tr>
<tr>
<td>Previous</td>
<td>1388 (22.1)</td>
</tr>
<tr>
<td>Active</td>
<td>1541 (24.5)</td>
</tr>
<tr>
<td>Never</td>
<td>1997 (31.8)</td>
</tr>
<tr>
<td>n/a</td>
<td>164 (2.6)</td>
</tr>
</tbody>
</table>

CABG, coronary artery bypass grafting; COPD, chronic obstructive pulmonary disease; MI, myocardial infarction; PCI, percutaneous coronary intervention; SpO₂, peripheral oxygen saturation.

green. According to Eyeball triage, 118 patients (1.9%) were categorised as red, 1016 (16.2%) as orange, 2804 (44.6%) as yellow and 2352 patients (37.4%) as green (P<0.001 for difference between triage methods).

The baseline characteristics of the overall population are shown in table 1. Baseline characteristics for patients in the different DEPT and Eyeball triage categories are available in the online supplementary appendix table 1.1 and table 1.2.

Table 2 48-Hour mortality and hazard ratios (HR) in relation to 48-hour mortality for Danish Emergency Process Triage (DEPT) and Eyeball triage category

<table>
<thead>
<tr>
<th>Category</th>
<th>DEPT</th>
<th>Orange</th>
<th>Yellow</th>
<th>Green</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deaths, n (%)</td>
<td>38</td>
<td>1704</td>
<td>2487</td>
<td>2061</td>
<td>6290</td>
</tr>
<tr>
<td>HR (95% CI)</td>
<td>0.9 (0.4 to 1.9)</td>
<td>1</td>
<td>14 (0.6%)</td>
<td>13 (0.6%)</td>
<td>58 (0.9%)</td>
</tr>
<tr>
<td>HR (95% CI)</td>
<td>30.9 (12.3 to 77.4)</td>
<td>2.2 (1.1 to 4.4)</td>
<td>2.26 (1.1 to 4.4)</td>
<td>0.9 (0.4 to 1.9)</td>
<td>1</td>
</tr>
<tr>
<td>Deaths, n (%)</td>
<td>118</td>
<td>1016</td>
<td>2804</td>
<td>2252</td>
<td>6290</td>
</tr>
<tr>
<td>HR (95% CI)</td>
<td>128.7 (37.9 to 436.8)</td>
<td>17.1 (5.1 to 57.1)</td>
<td>17.1 (5.1 to 57.1)</td>
<td>4.2 (1.2 to 14.6)</td>
<td>1</td>
</tr>
</tbody>
</table>

*Total* refers to the total number of patient visits in each triage category. 'Deaths' refers to the number of deaths within 48 hours.
significant difference between them. They also investigated the
effectiveness of triage using a reference standard derived
from expert opinion and found that informally structured triage
had the highest level of agreement. Despite this finding, the
study concluded that it was preferable to use a formalised triage
algorithm since it assured uniformity and transparency in the
triage decisions.15 Although triage algorithms provide some level
of transparency, we were not able to identify studies that inves-
tigated whether the reliability (ie, interobserver agreement) of
formalised triage is greater than that of informally structured
triage. Current studies investigating interobserver agreement
of triage algorithms report heterogeneous results ranging from
slight to almost perfect agreement.3

The existing literature on limitations in the validation of triage
scales points out that examining validity of triage is generally
quite difficult. As previously stated by Twomey et al,6 “validity
refers to the degree with which the measured acuity level reflects
the patient’s true acuity at the time of triage. The term valid
implies that there is some sort of external reference or ‘gold
standard’ which by definition has absolute accuracy.” No such
measure exits for triage. Validation of DEPT is related to precur-
sors of the model where triage levels have been shown to be
associated with mortality and admission to the intensive care
unit.7 This kind of ‘construct validity’ is the most common in
validation of triage scales.4 In this study we chose to investigate
the relation between triage category and mortality in the belief
that this measure best reflects acuity. Even though it is unknown
if introducing triage can actually reduce patient mortality, a
successful triage tool should be able to detect patients at high
risk of short-term mortality.

To our knowledge, no previous studies have investigated the
relationship between DEPT and mortality in the ED.7 However,
one study by Barfod et al12 16 investigated the relationship between the first Danish modified ADAPT model and in-hos-

tpital mortality in a comparable unselected ED patient group.
The study had a similar distribution of patients to ADAPT cate-

gories as ours to DEPT categories, but with fewer patients in the
orange triage group and more patients in the red triage group.9
The study found an overall 28-day mortality which was equal
to the overall 30-day mortality found in our cohort. Barfod et
al also investigated the Odds ratio for in-hospital mortality in
relation to ADAPT; the results were similar and with overlapping
confidence intervals to our calculated HR for 30-day mortality
in relation to DEPT.

Several studies have addressed the issue of time-consuming
triage algorithms,7 17 but only a few have investigated the asso-
ciated time spent on performing formalised triage.18 19 This is
intriguing since an inefficient triage system could lead to ED
crowding which is known to be a negative prognostic factor in
relation to patient outcome.20 A previous retrospective cross-sec-
tional study conducted at an urban academic ED in the USA
found that less than half of high-acuity patients completed triage
within time frames recommended by the Emergency Severity
Index, concluding that the value and safety of the triage process
should be reassessed.21 As has previously been stated, “being
quickly assessed in a treatment bed is better than sitting in a
waiting room not receiving any care”.22

Different approaches to optimising triage have been inves-
tigated. Previous research has documented that implementing
additional triage officers in the triage units will improve effi-
ciency and implementing physician-assisted triage could decrease
ED length of stay.17 23–25 It is yet to be investigated if simply
applying Eyeball triage could result in similar results.

**Strengths and limitations of this study**

While previous validation studies of formalised triage have
mainly focused on standardised patient scenarios or predictive
validity for surrogate measures of acuity, we chose to sample
‘real-life’ patients and compared triage categories with an

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### Table 3 30-Day mortality and hazard ratios (HR) in relation to 30-day mortality for Danish Emergency Process Triage (DEPT) category and Eyeball triage category

<table>
<thead>
<tr>
<th>Category</th>
<th>DEPT</th>
<th>Orange</th>
<th>Yellow</th>
<th>Green</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEPT Deaths (%)</td>
<td>13 (34.2%)</td>
<td>102 (6.0%)</td>
<td>99 (4.0%)</td>
<td>49 (2.4%)</td>
<td>263 (4.2%)</td>
</tr>
<tr>
<td>HR (95% CI)</td>
<td>19.1 (10.4 to 35.2)</td>
<td>2.6 (1.8 to 3.6)</td>
<td>1.7 (1.2 to 2.4)</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>EyeballDeaths (%)</td>
<td>36 (30.5%)</td>
<td>103 (10.1%)</td>
<td>91 (3.3%)</td>
<td>33 (1.4%)</td>
<td>263 (4.2%)</td>
</tr>
<tr>
<td>HR (95% CI)</td>
<td>27.1 (16.9 to 43.5)</td>
<td>7.6 (5.1 to 11.2)</td>
<td>2.4 (1.6 to 3.5)</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>

注：‘Total’ refers to the total number of patient visits in each triage category. ‘Deaths’ refers to the number of deaths within 30 days.

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### Table 4 Prognostic performance of Danish Emergency Process Triage (DEPT) and Eyeball triage. Discriminatory ability for DEPT and Eyeball triage in relation to prediction of patients in high and low risk of 30-day mortality when using grouping into either green/yellow or orange/red patient groups

<table>
<thead>
<tr>
<th>Category</th>
<th>30-day mortality,</th>
<th>Sensitivity % (95% CI)</th>
<th>Specificity % (95% CI)</th>
<th>NPV % (95% CI)</th>
<th>PPV % (95% CI)</th>
<th>Accuracy (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>DEPT</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Orange/red</td>
<td>115 (43.7%)</td>
<td>43.7 (37.9 to 49.8)</td>
<td>73.0 (71.9 to 74.1)</td>
<td>96.7 (96.2 to 97.2)</td>
<td>6.6 (5.5 to 7.9)</td>
<td>71.8</td>
</tr>
<tr>
<td>Green/yellow</td>
<td>148 (56.3%)</td>
<td></td>
<td>73.0 (71.9 to 74.1)</td>
<td>96.7 (96.2 to 97.2)</td>
<td>6.6 (5.5 to 7.9)</td>
<td>71.8</td>
</tr>
<tr>
<td>Eyeball triage</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Orange/red</td>
<td>139 (52.9%)</td>
<td>52.9 (46.8 to 58.8)</td>
<td>83.5 (82.5 to 84.4)</td>
<td>97.6 (97.1 to 98.0)</td>
<td>12.3 (10.5 to 14.3)</td>
<td>82.2</td>
</tr>
<tr>
<td>Green/yellow</td>
<td>124 (47.1%)</td>
<td></td>
<td>83.5 (82.5 to 84.4)</td>
<td>97.6 (97.1 to 98.0)</td>
<td>12.3 (10.5 to 14.3)</td>
<td>82.2</td>
</tr>
</tbody>
</table>

注：百分比可能不完全为100%，具体取决于抽样比例。
PPV，阳性预测值；NPV，阴性预测值。
p < 0.05 for all.
Table 5 Association between Danish Emergency Process Triage and Eyeball triage categories in emergency department patients

<table>
<thead>
<tr>
<th>DEPT</th>
<th>Eyeball</th>
<th>Green</th>
<th>Yellow</th>
<th>Orange</th>
<th>Red</th>
<th>Total</th>
</tr>
</thead>
</table>
|       |         | 857    | 925    | 256    | 23   | 32.8%
|       |         | 994    | 1110   | 359    | 24   | 39.5%
|       |         | 500    | 767    | 387    | 50   | 27.1%
|       |         | 1      | 2      | 14     | 21   | 0.3%  |
| Total |         | 37.4%  | 44.6%  | 16.2%  | 1.9% | 100%  |

A further strength of the present study is the large unselected patient group and the high completion rate for both triage methods. Both triage methods were carried out in almost immediate succession, minimising the bias of initiated treatment, and Eyeball triage was performed by a phlebotomist with no formal training in patient evaluation. This was done in order to minimise selection bias due to prior knowledge of formalised triage scales or extensive experience with patients in the ED. We therefore believe that Eyeball triage could be implemented on a broader scale with at least the same accuracy in the prediction of mortality and possibly as a general measure for patient acuity. This study has several limitations. First, treatment was initiated according to DEPT, and Eyeball triage had no consequences on the handling of the patient. This could possibly influence the phlebotomist into making more blunt triage decisions and not taking into account that a formalised triage system will generally choose a high sensitivity at the cost of a low specificity. The fact that the treatment was initiated using DEPT could also account for some of the explanation as to why mortality is lower in the orange and red DEPT groups compared with Eyeball triage. However, Eyeball triage showed a better discriminative ability through all patient groups for both 48-hour and 30-day mortality. Furthermore, we did not track the pattern of the individual triage officers and have not been able to identify differences related to each triage officer's level of experience or education. This could be a possible approach in future studies. As a last point, we want to emphasise that even though we believe mortality to be one of the best markers of acuity, some patients might present with acute symptoms but not be severely ill. This issue is related to most endpoints used in the common validation of triage scales.

Clinical implications and future study

We believe the findings from our study indicate that we need new initiatives in order to evaluate triage and optimise initial patient stratification. It would be preferable to initiate randomised controlled trials investigating different triage methods with clinically relevant endpoints such as, for example, short-term mortality risk. Furthermore, the results from this study suggest that a clinical evaluation should potentially have a larger role in future triage algorithms.

CONCLUSION

Agreement between formalised triage and a quick clinical assessment in the form of Eyeball triage is poor. A simple clinical assessment by phlebotomists is superior to a formalised triage system to predict short-term mortality in ED patients.


Simply eyeballing patients may trump formal assessment for prioritising seriously ill

It better predicts those most at risk of death in emergency care, study shows

Simply eyeballing a patient may be more effective than using a formal structured assessment (algorithm) to prioritise those who are the sickest and therefore most in need of urgent medical care, finds research published online in *Emergency Medicine Journal*.

A basic clinical assessment seems to better predict those most at risk of death, even in the hands of healthcare professionals with relatively little emergency care experience, such as phlebotomists and medical students, the findings indicate.

A linked editorial by the journal’s editor suggests that it may now be time to revise how emergency care patients are stratified (triaged) in an era of rising demand and insufficient resource.

The researchers base their findings on a comparison of the triage decisions made by experienced nurses and phlebotomists and medical students to prioritise 6383 patients seeking treatment at one emergency care department over a period of three months.

The nurses used an established algorithm known as the Danish Emergency Process Triage, or DEPT for short, to decide which patients were the sickest; the phlebotomists and medical students made their decisions by simply looking at each patient.

Both approaches categorised need from blue (minor injuries/conditions) up to red (most urgent). And both were compared for their ability to assess the likelihood of death within 30 days.

The researchers also looked at any associations between triage method and death within 48 hours, and how often both methods reached the same decisions for the same patients.

In all, 6290 patients were assessed using both methods. It was rare for both methods to arrive at the same decisions for the same patients.

And when the ability to assess the likelihood of death within 48 hours and 30 days was compared, simply eyeballing the patient was more accurate than structured triage.

This is an observational study, and as such, can’t establish cause. And in a linked editorial, Dr Ellen Weber, University of California, San Francisco, cautions that the study was carried out in only one emergency care department, and with a triage system that is not widely used internationally.

“Yet the study should make us rethink our current process and the evidence behind it,” she insists.

Whichever form of structured triage is used, it forces experienced nurses to follow an algorithm rather than use their considerable experience and clinical judgment, says Dr Weber.

And while sorting the very sick from those with minor ailments, structured triage doesn’t distinguish those with troubling conditions that may become much more serious from patients who may need some fluids and who can then be discharged, she points out.

“Like a saggy bed, too many patients fall to the centre,” she writes, adding: “In short, we have adopted complex systems that take up the time of highly qualified nurses, potentially delay care, to create what is probably, at best a ‘meh’ result.”

She concludes: “We need to ask ourselves in these days of rising medical costs and rising patient numbers if we can afford to continue doing it the way we have always done it if we can do it just as well or better a simpler way.”

**Research:** A simple clinical assessment is superior to systematic triage in prediction of mortality in the emergency department doi 10.1136/emermed-2016-206382
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Author contacts
Research
Dr Kasper Iversen, Department of Cardiology, Herlev Hospital, Copenhagen, Denmark
Tel: +45 28712753
Email kasper.k.iversen@gmail.com
Or
Dr Anne Kristine Servais Iversen, Department of Obstetrics and Gynaecology, Rigshospitalet, Copenhagen, Denmark
Tel: + 45 267 09323
Email: annekristine89@gmail.com
Editorial
Dr Ellen Weber (Editor), Department of Emergency Medicine, UCSF, San Francisco, USA
Tel: + 1 415 860 0771
Email: ellen.weber@ucsf.edu