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# Impact of the COVID-19 pandemic on emergency medical service response to out-of-hospital cardiac arrests in Taiwan: a retrospective observational study

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**Handling editor** Caroline Leech

► Additional supplemental material is published online only. To view, please visit the journal online (<http://dx.doi.org/10.1136/emmermed-2020-210409>).

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Received 16 July 2020

Accepted 5 July 2021

Published Online First

14 July 2021



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**To cite:** Yu J-H, Liu C-Y, Chen W-K, et al. *Emerg Med J* 2021;**38**:679–684.

## ABSTRACT

**Background** Emergency medical service (EMS) personnel have high COVID-19 risk during resuscitation. The resuscitation protocol for patients with out-of-hospital cardiac arrest (OHCA) was modified in response to the COVID-19 pandemic. However, how the adjustments in the EMS system affected patients with OHCA remains unclear.

**Methods** We analysed data from the Taichung OHCA registry system. We compared OHCA outcomes and rescue records for 622 cases during the COVID-19 outbreak period (1 February to 30 April 2020) with those recorded for 570 cases during the same period in 2019.

**Results** The two periods did not differ significantly with respect to patient age, patient sex, the presence of witnesses or OHCA location. Bystander cardiopulmonary resuscitation and defibrillation with automated external defibrillators were more common in 2020 (52.81% vs 65.76%,  $p<0.001$ , and 23.51% vs 31.67%,  $p=0.001$ , respectively). The EMS response time was longer during the COVID-19 pandemic ( $445.8\pm 210.2$  s in 2020 vs  $389.7\pm 201.8$  s in 2019,  $p<0.001$ ). The rate of prehospital return of spontaneous circulation was lower in 2020 (6.49% vs 2.57%,  $p=0.001$ ); 2019 and 2020 had similar rates of survival discharge (5.96% vs 4.98%). However, significantly fewer cases had favourable neurological function in 2020 (4.21% vs 2.09%,  $p=0.035$ ).

**Conclusion** EMS response time for patients with OHCA was prolonged during the COVID-19 pandemic. Early advanced life support by EMS personnel remains crucial for patients with OHCA.

## INTRODUCTION

Front-line healthcare workers are at high risk when working with patients with COVID-19. Recent research data indicated that although nosocomial infection was not an critical transmission factor in COVID-19, healthcare workers accounted for 15%–18% and in some cases even as high as 20% of the infected COVID-19 population.<sup>1</sup> As a result of early intervention to mitigate the spread of COVID-19, Taiwan was one of the few countries without a lockdown or healthcare crisis in early 2020.<sup>2</sup> Despite considerable efforts devoted to preventing the spread of COVID-19, the first case in Taiwan was diagnosed on 21 January 2020.<sup>3</sup>

Emergency medical service (EMS) personnel are particularly exposed to COVID-19 risk when resuscitating patients with out-of-hospital cardiac

## Key messages

### What is already known on this subject

- The prehospital resuscitation protocol of emergency medical service had been modified during the COVID-19 pandemic.
- Emergency medical service response time is associated with the survival outcomes of patients with out-of-hospital cardiac arrest (OHCA).

### What this study adds

- In this analysis of Taichung OHCA registry system, during the COVID-19 pandemic, there was an increase in ambulance response time from call to departure, and emergency medical technicians spent longer at scene performing resuscitation.
- Although the percentages of witnessed collapse, bystander cardiopulmonary resuscitation and defibrillation were higher during the pandemic, the survival outcomes from OHCA were worse than in the prior year.

arrest (OHCA). This is because resuscitation entails numerous aerosol-generating procedures, including chest compressions, airway management and positive pressure ventilation. Both the American Heart Association and Taiwan Society of Emergency Medicine had published pandemic-adapted guidance for basic and advanced life support.<sup>4 5</sup> In particular, dispatchers were instructed to screen all calls to identify COVID-19 symptoms, travel history and prior contact with those suspected to have COVID-19.<sup>4</sup> Emergency medical technicians (EMTs) should also wear personal protective equipment (PPE) before entering the scene.<sup>4</sup> Ventilation strategies with lower aerosolisation risk had been applied to patients with OHCA in prehospital settings during the early stages of the COVID-19 outbreak.<sup>6</sup>

In Taiwan from 2000 to 2012, the 180-day survival rate for patients with OHCA was approximately 9.8%.<sup>7</sup> Early EMS activation, bystander cardiopulmonary resuscitation (CPR), high-quality CPR and early defibrillation can improve the survival rates.<sup>8</sup> Due to advances in resuscitation, the global survival rate of patients with OHCA who receive CPR had been increasing since the 1970s (8.6% in 1976–1999 vs 9.9% in 2010–2019).<sup>9</sup>



This study aimed to examine the effect of Taiwan's modified OHCA protocol on the outcomes of patients with OHCA treated by the EMS during the COVID-19 pandemic in an urban city. We obtained a city-based EMS registry data set for before and during the COVID-19 pandemic and analysed the differences in out-of-hospital management and patient with OHCA outcomes between the two periods.

## MATERIALS AND METHODS

### Study background and population

Taichung city, located in Central Taiwan, has an area of 2215 km<sup>2</sup>. Of Taiwan's 20 cities, Taichung is the second most populous, with approximately 2.8 million people. The first case of COVID-19 infection in Taiwan was identified on 21 January 2020. As of 30 April 2020, approximately 63 716 suspected cases had been tested for COVID-19, of which 429 cases were confirmed to be infected, including 374 imported cases and 55 locally transmitted cases, and resulting in six deaths; furthermore, 140 000 people had been quarantined. Approximately 40 confirmed COVID-19 cases were located in Taichung.<sup>3</sup> A reproduction number of 0.06 was reported for all imported cases.<sup>10</sup>

To evaluate the impact of Taiwan's modified COVID-19 OHCA protocol on patient outcomes, we analysed data obtained from the Taichung OHCA registration system. We enrolled all patients with OHCA between 1 February and 30 April 2020. For comparison, we included all patients with OHCA during the same period in 2019. Patients for whom resuscitation was not attempted, those aged younger than 20 years and those with OHCA as a result of trauma were excluded from the cohort. This study was approved by the Institutional Review Board of China Medical University (CMUH108-REC3-068).

### Prehospital resuscitation and registry system for OHCA in Taichung

In Taichung, there are more than 2500 EMS-attended OHCA cases each year.<sup>11</sup> For each OHCA case, the dispatch centre provides guidance in dispatcher-assisted CPR for members of the public and sends two to four EMTs for rescue. In Taichung, prehospital management of OHCA is generally undertaken by EMTs trained in basic life support (BLS) and consists of chest compressions and the use of an automated external defibrillator (AED) and oxygenation with a bag valve mask or laryngeal mask airway (LMA). If Emergency Medical Technician Paramedics (EMT-P) personnel are present at the scene, they can provide endotracheal intubation and administer epinephrine intravenously. However, because of the small number of EMT-P and no offline medical direction, advanced life support, including intubation and epinephrine, is rarely performed in prehospital resuscitation in Taichung. Regarding local customs and legal issues, EMS personnel rarely terminate resuscitation at the scene unless requested by family members.

EMT attendance records and resuscitation records for all patients with OHCA were recorded by the EMT in charge using an Utstein-style template. Information on patient outcome after resuscitation was provided by the hospital in charge. Since 1997, such information has been collected by the quality management team of the Taichung Dispatch Center and integrated into the Taichung OHCA registry system.<sup>12</sup>

### Modified rescue protocol during the COVID-19 outbreak

After the first case of COVID-19 was announced in Taiwan on 21 January 2020,<sup>13</sup> for all 1-1-9 calls in Taichung, dispatchers were required to obtain information on travel history, occupation and

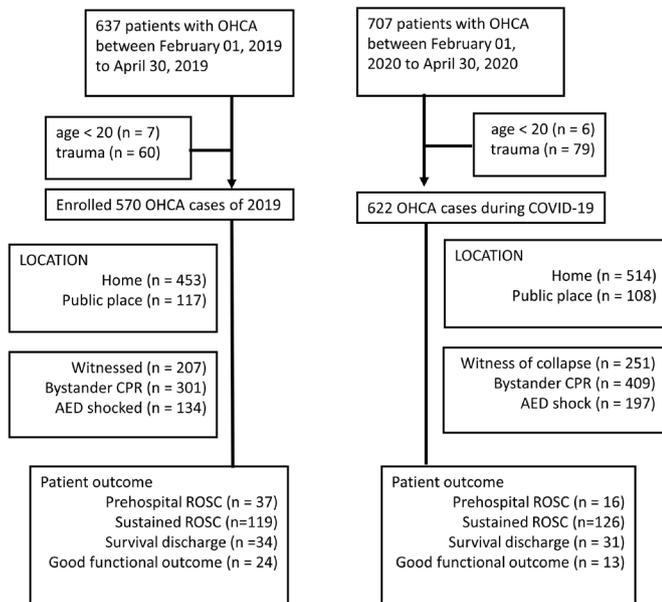
prior contact with those with high COVID-19 risk. To reduce the spread of COVID-19, EMTs worked in isolated units of two. For patients assessed by dispatchers as having high COVID-19 risk and those with uncertain COVID-19 history, EMTs were instructed to wear PPE: an N95 mask, a fluid-resistant gown, two layers of disposable gloves, shoe covers, a protective face shield and a pair of goggles. For patients assessed by dispatchers as having a low risk of COVID-19, EMTs were advised to wear a surgical mask, a pair of disposable gloves, a protective face shield and a pair of goggles. EMTs were also required to reassess the risk of COVID-19 when they arrived at the scene. If in any doubt, they had to upgrade their PPE level without hesitation. According to the Taiwan Society of Emergency Medicine recommendation, AED use and hand-only CPR were an alternative for patients with OHCA during the COVID-19 pandemic.<sup>4</sup> To minimise aerosol generation, the airway should be managed either with LMA in conjunction with a high-efficiency particulate air filter or a non-rebreathing mask at the lowest flow. Details about conventional and additional management for patients with OHCA before and during the COVID-19 pandemic in Taichung are presented in online supplemental figure S1.

### Data collection

Demographical characteristics were compared between the two cohorts. The demographical characteristics included on the Utstein-style template were age, sex, OHCA location, presence of witnesses, bystander CPR and AED use status. EMS response time, defined as the time interval from call to EMT arrival at the scene, was also compared between the two study periods.<sup>14</sup> The differences in rescue duration between 2019 and 2020 were analysed in detail. These specific durations comprised the intervals from call to EMT departure, from EMT departure to arrival at the scene, from arrival at the scene to leaving the scene and from leaving the scene to reaching the hospital.

### Outcome measurement

The outcome measurements followed the recommended core data recorded on the Utstein-style template. The primary outcome was the percentage of survival with favourable neurological function at hospital discharge. Patient outcomes after resuscitation, including prehospital return of spontaneous circulation (ROSC), sustained ROSC and survival to hospital discharge, were also compared. Prehospital ROSC was defined as any ROSC that had been achieved before arrival at the receiving hospital. Sustained ROSC was defined as maintaining spontaneous circulation for at least 2 hours, including patients with prehospital ROSC. Neurological function was measured at hospital discharge. In accordance with the 5-point Cerebral Performance Category (CPC) Scale,<sup>15</sup> neurological status was classified as follows: good recovery (CPC 1), moderate disability (CPC 2), severe disability (CPC 3), persistent vegetative state (CPC 4) and brain death (CPC 5). CPC 1 and 2 were considered favourable neurological outcomes, whereas CPC 3–5 and mortality were considered unfavourable outcomes.<sup>16</sup> According to Taiwan's epidemic prevention policy, all high-risk patients should be tested for COVID-19 through nasopharyngeal swab specimens by reverse transcriptase PCR. The results of the COVID-19 tests would be reported to the Health Bureau of Taichung City Government. If the COVID-19 test results were positive, all exposed healthcare providers, including EMTs, would be notified, and self-health monitoring for at least 14 days would be required.



**Figure 1** Patient enrolment and demographical characteristics using the Utstein-style template. OHCA, out-of-hospital cardiac arrest; CPR, cardiopulmonary resuscitation; ROSC, return of spontaneous circulation; AED, automated external defibrillator.

### Statistical analysis

We used SAS V.9.4 for all statistical analyses. Continuous variables are presented as mean±SD and were compared using the independent sample t test. Categorical variables were analysed using a  $\chi^2$  test and are presented as number and proportion. All assessments were two-sided, and a p value of <0.05 was deemed as statistically significant.

### RESULTS

In total, 707 cases of OHCA were identified between 1 February and 30 April 2020. Six cases were excluded because the patient was younger than 20 years, and 79 were excluded because the patient had traumatic OHCA, resulting in 622 eligible cases for the 2020 group. Similarly, 570 OHCA cases were identified from the registry for 1 February to 30 April (2019) as 2019 comparison group (figure 1). Although not all patients with OHCA were tested for COVID-19, there were no confirmed COVID-19 cases among patients with OHCA in Taichung City during the 2020 study period.

Age and sex did not differ significantly between the two groups. More collapses were discovered at home, and more witnessed collapses were noted in 2020 than in 2019, but the difference was not statistically significant. The overall percentage of cases receiving bystander CPR was higher in 2020 (52.81% vs 65.76%,  $p<0.001$ ). Bystander CPR in public places was similar between the two periods, whereas bystander CPR at home was increased by 13.5% in 2020 study period. The percentage of cases where an AED was used was higher in the 2020 group (23.51% vs 31.67%,  $p=0.001$ ). Because EMTs worked in isolated units of two, the proportion of OHCA cases attended by two EMTs was obviously higher in the 2020 group (69% vs 81%,  $p<0.001$ ). Table 1 lists the demographical characteristics and prehospital management of patients with OHCA before and during the COVID-19 pandemic.

There was less than a minute difference in the average EMS response time to the OHCA between the two time periods. The mean EMS response time to an OHCA was 56 s longer in the 2020

**Table 1** Demographical data and prehospital management of patients with out-of-hospital cardiac arrest before and during the COVID-19 pandemic

Variables	2019 (n=570)	2020 (n=622)	P value
Age, mean	70.93±16.45	70.41±16.21	0.585
Male gender	353 (61.93)	394 (63.34)	0.614
Location			0.163
Home	453 (79.47)	514 (82.64)	
Others	117 (20.53)	108 (17.36)	
Witness of collapse	207 (36.32)	251 (40.35)	0.152
Bystander CPR			
Overall	301 (52.81)	409 (65.76)	<0.001
Public place (n=225)	65/117 (55.56)	72/108 (66.67)	0.088
Home (n=967)	236/453 (52.10)	337/514 (65.56)	<0.001
Automated external defibrillator shock	134 (23.51)	197 (31.67)	0.001
EMT response time (seconds)	389.7±201.8	445.8±210.2	<0.001
Numbers of rescuer			<0.001
2	393 (68.95)	504 (81.03)	
3	173 (30.35)	115 (18.49)	
4	4 (0.70)	3 (0.48)	
Airway and oxygen management			0.253
Supraglottic airway	499 (87.54)	537 (86.33)	
Bag valve mask	67 (11.75)	74 (11.90)	
Non-rebreathing mask	4 (0.70)	11 (1.77)	

CPR, cardiopulmonary resuscitation; EMT, emergency medical technician.

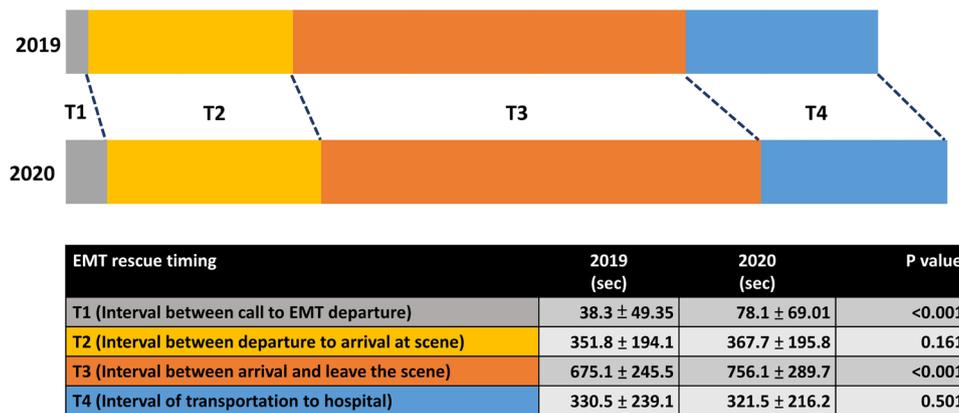
group ( $389.7\pm 201.8$  s vs  $445.8\pm 210.2$  s,  $p<0.001$ ). The interval from call to EMT departure increased  $39.8$  s ( $38.3\pm 49.35$  s vs  $78.1\pm 69.01$  s,  $p<0.001$ ) in the 2020 group. The transfer times were similar between the two periods. However, in the 2020 group, EMTs spent longer time at the scene, which indicates the time required to perform resuscitation in the field was longer in the 2020 group ( $675.1\pm 245.5$  s vs  $756.1\pm 289.7$  s,  $p<0.001$ ). Figure 2 shows the detailed time difference of the prehospital course between the 2019 group and the 2020 group.

The percentage of cases that achieved prehospital ROSC was lower during the 2020 study period than it was during the 2019 comparison period (6.49% vs 2.57%,  $p=0.001$ ). The 2019 and 2020 groups had similar rates of sustained ROSC and survival at hospital discharge. However, significantly fewer cases had favourable neurological function at discharge in the 2020 group (4.21% vs 2.09%,  $p=0.035$ ; table 2).

In figure 3, we combined all OHCA cases, including the 2020 pandemic group and 2019 comparison group, and presented all reported outcomes of OHCA cases percentage of total cases) by EMS response time (minutes). The probability of prehospital ROSC was 4.86% when the EMS response time was less than 5 min but only 1.88% when the response time exceeded 10 min. Similarly, the likelihoods of achieving sustained ROSC, survival to hospital discharge and survival with favourable neurological function were all superior if the response time was less than 5 min.

### DISCUSSION

In this study, we found an increased EMS response time during the COVID-19 pandemic compared with the same time period in the previous year, particularly for the interval from call to



**Figure 2** Emergency medical technician (EMT) rescue durations for out-of-hospital cardiac arrest before and during the COVID-19 pandemic.

EMT departure. EMTs also remained at the scene longer. Compared with the same period in 2019, an increased proportion of two-EMT rescue was observed in 2020. Although the percentages of bystander CPR and defibrillation using AED were higher, the short-term and longer-term survival outcomes after OHCA worsened in the 2020 pandemic group; the percentages of patients with prehospital ROSC and those who survived with favourable neurological function were both lower during the 2020 pandemic period.

Although the percentages of witnessed collapse, bystander CPR and defibrillation using AED were higher in 2020 than in 2019, the prehospital ROSC and survival with favourable neurological function rates were not higher. In the Lombardy region of Italy,<sup>17</sup> an area that saw a severe COVID-19 outbreak, the median EMS arrival time was 3 min longer in 2020 than it was in 2019. Among patients resuscitated by the EMS, the percentage of prehospital ROSC in 2020 was 11.7% lower than that in 2019. Studies have revealed that a shorter EMS response time is associated with more favourable outcome for patients with OHCA.<sup>14</sup> Response time also has a significant independent effect on survival rate, regardless of bystander CPR.<sup>18</sup> A recent study found that EMS arrival times longer than 10 min reduce the chance of survival to hospital admission.<sup>19</sup> A shorter response time enables EMTs to provide high-quality CPR earlier, manage the airway earlier and perform defibrillation earlier, which are crucial elements in the so-called chain of survival that is taught in advanced life support courses.<sup>8</sup> In the current study, we also found that longer EMS response time was associated with poorer survival outcomes after OHCA (figure 3 and online supplemental table S1). Therefore, maintaining the EMS response time within the average range is critical during the COVID-19 pandemic.

EMS response time had increased by approximately 1 min during the 2020 pandemic period, which was similar with the report from Paris region.<sup>20</sup> The increase in EMS response time during the COVID-19 pandemic was driven largely by the

increase in the time between the dispatchers receiving the call and the EMT crew departing. The dispatchers spent additional time gathering information regarding COVID-19 symptoms, travel history and contact history with individuals at high risk of COVID-19.<sup>4</sup> During the COVID-19 pandemic, EMTs worked in isolated units of two, and the volume of incoming calls also increased.<sup>21</sup> Consequently, dispatchers required more time to dispatch EMTs for rescue. EMTs were instructed to wear PPE during the pandemic period, and these additional preparations require from at least a few seconds to a few minutes.<sup>4 22</sup> The current study found that the aforementioned adjustments, although necessary during the COVID-19 pandemic, led to delayed EMS response.

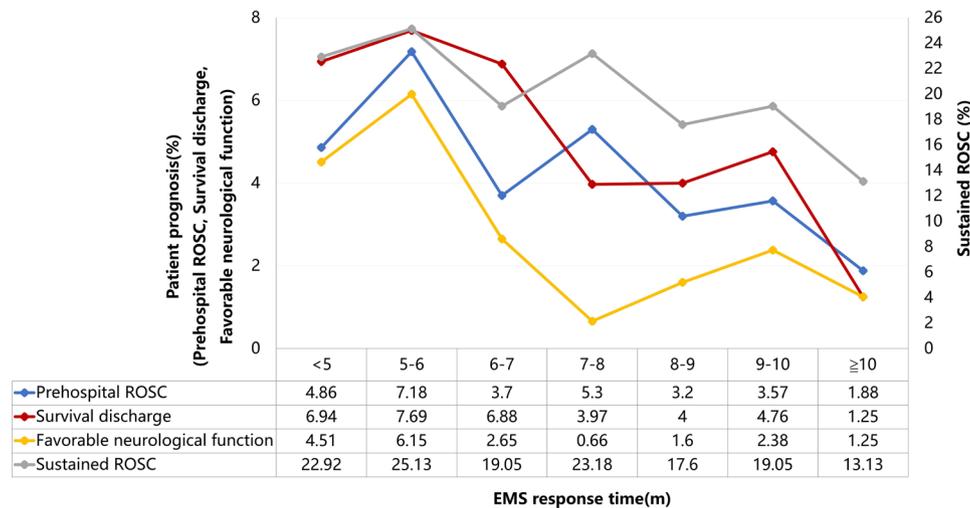
EMTs spent longer performing resuscitation in the field during the COVID-19 outbreak in 2020 than the same period in 2019. EMTs were required to reassess the risk of COVID-19 when they arrived at a scene. The use of PPE might interfere with the way EMTs perform resuscitation for patients with OHCA. Moreover, EMTs had to take additional measures to minimise aerosol generation during resuscitation (online supplemental figure S1). To prevent the spread of COVID-19 between EMS staff, two-EMT attendance for rescue was encouraged. However, reduced numbers of EMT personnel might result in increased duration of resuscitation at the scene and poorer survival outcomes among patients with OHCA.<sup>23 24</sup> In this study, we found more frequent two-EMT attendance for rescues during the COVID-19 pandemic in 2020. Consistent with previous studies, longer on-scene resuscitation times and poorer survival outcomes were observed during the 2020 COVID-19 pandemic period in this study.

In addition, the overall percentage of cases in which bystander performed CPR was higher in 2020, especially in cases of cardiac arrest at home. Although the overall outcomes of OHCA cases were also poorer, the percentage of cases with receipt of bystander CPR has declined in other pandemic-hit areas.<sup>25</sup> Several reasons may exist for this disparity. First, there has been no community-level COVID-19 pandemic in Taiwan, which may be why laypersons are willing to provide CPR. Second, although Taiwan has not implemented a lockdown policy, the government recommends that people reduce social activities and avoid going to public places as much as possible. This probably underlies the observed increase in cases of collapse occurring in homes and that of cases reported as ‘witnessed collapses’ in the study period, compared with the previous year. People may be more willing to perform CPR on someone they are close to. During the 2020 study period, because of more cardiac arrests occurring

**Table 2** COVID-19’s influence on outcomes among patients with out-of-hospital cardiac arrest

Patient outcomes	2019 (n=570)	2020 (n=622)	P value
Prehospital ROSC	37 (6.49)	16 (2.57)	0.001
Sustained ROSC	119 (20.88)	126 (20.26)	0.791
Survival discharge	34 (5.96)	31 (4.98)	0.456
Favourable neurological function	24 (4.21)	13 (2.09)	0.035

ROSC, return of spontaneous circulation.



**Figure 3** All reported outcomes of out-of-hospital cardiac arrest cases (percentage of total cases) by emergency medical service (EMS) response time (minutes). ROSC, return of spontaneous circulation.

in homes, the percentage of cases that received bystander CPR might have increased accordingly. Finally, due to the promotion of dispatcher-assisted CPR in past years, the proportion of bystander CPR increased from 35.72% in 2016 to 54.46% in 2019.<sup>11</sup> This may be another reason why the percentage of cases receiving bystander CPR was higher in 2020. Patients who were witnessed collapses and received bystander CPR were found to be more likely to have shockable rhythms.<sup>26</sup> Similar to the higher percentages of witnessed collapse and bystander CPR, more cases with shockable rhythms were also recognised and defibrillated using AEDs during the 2020 study period. A recent report by Sultanian *et al* also indicated that during the 2020 pandemic, a higher proportion of cardiac arrests occurring at home, a higher rate of witnessed arrests, and more defibrillations were delivered by bystanders.<sup>27</sup> The chance of discharged alive had also decreased during the 2020 pandemic. The societal impact of the COVID-19 pandemic may affect the characteristics and outcomes of patients with OHCA, which were also found in our study.

In Taichung, most patients with OHCA had their spontaneous circulation restored after being transported to the receiving hospital. EMTs mainly provided BLS for patients with OHCA. The EMS response time and transportation interval to the hospital were relatively shorter in Taichung than other regions. Furthermore, EMTs rarely terminated the resuscitation unless requested by family members. These may be the reasons why the percentage of prehospital ROSC was much lower than that of in-hospital sustained ROSC, which was also observed in a previous study in Taichung.<sup>28</sup> These factors can also explain why the percentages of sustained ROSC and survival to discharge were similar between 2019 and 2020 despite a longer EMS response time in 2020. Despite no difference existing in sustained ROSC, the longer EMS response time in the 2020 study period resulted in lower percentages of prehospital ROSC and survival with favourable neurological function.

### Limitations

The strength of this study is its use of a database of an EMS system during the COVID-19 pandemic. However, the study has some limitations. First, these were regional data, and Taiwan controlled the COVID-19 pandemic relatively well. Therefore, the overall results may not be applicable to other regions. Second,

the COVID-19 epidemic in Taiwan was controlled relatively well in a timely manner, and furthermore, the operation of the entire EMS system was also maintained favourably. The impact of EMS response on patients with OHCA may vary between regional epidemic situations. However, the adjustment of the prehospital resuscitation protocol for patients with OHCA is consistent with the universal recommendation. Therefore, our results are still representative. Third, the study period was relatively short, and more time may be required to observe the long-term impact of the COVID-19 pandemic on the EMS system. Fourth, the time from collapse to calling EMS and the quality of bystander CPR, which might affect the prognosis after OHCA, could not be measured in the Taichung OHCA registry. Finally, in accordance with the Personal Data Protection Act, personal information about high or low COVID-19 risk has been delinked from the registry; thus, we were unable to perform a subgroup analysis of patients at high and low risk of COVID-19. Nevertheless, because a city-based registry database was employed, the analysis results are still credible and can reflect the actual impact of COVID-19.

### CONCLUSION

The EMS system's response time was prolonged during the COVID-19 pandemic, which may have negatively affected OHCA survival outcomes. Early advanced life support provided by EMS personnel remains crucial for favourable survival outcomes of patients with OHCA.

**Acknowledgements** We would like to thank all the EMS personnel and Fire Bureau of Taichung City Government. We also thank all researcher of the Critical Care Research Team of emergency department of China Medical University Hospital, Taichung: Wei-Kung Chen, MD; Hong-Mo Shih; Tai-Yi Hsu, MD; Shao-Hua Yu, MD; Jiun-Hao Yu, MD; Chien-Yu Liu, MD; Chin-Han Lin, MD; Chih-Yu Chen, MD; Yu-Hsin Chang, MD; Fen-Wei Huang, MSc; Ming-Tzu Yang, MS; and Shih-Yun Emma Wu, MD.

**Contributors** J-HY: Conceptualisation and writing—original draft. C-YL: Writing—original draft—and resources. W-KC: Funding acquisition and supervision. SHY: Software and validation. F-WH: Formal analysis and visualisation. M-TY: Data curation. C-YC: Resources. H-MS: Methodology, writing—review and editing—and investigation.

**Funding** This work was supported, in part, by China Medical University Hospital under grant (DMR-109-057 and DMR-109-058).

**Disclaimer** The funding agencies had no role in the design and conduct of the study; collection, management, analysis and interpretation of data; preparation, review and approval of manuscript; or decision to submit manuscript for publication.

**Competing interests** None declared.

**Patient and public involvement statement** Patients or the public were not involved in the design, conduct, reporting or dissemination plans of our research.

**Patient consent for publication** Not required.

**Ethics approval** The Institutional Review Board of China Medical University approved this observational study (CMUH107-REC1-059).

**Provenance and peer review** Not commissioned; externally peer reviewed.

**Data availability statement** Data are available on reasonable request. Raw data were generated at Taichung OHCA registry system of Fire Bureau of Taichung City Government. Derived data supporting the findings of this study are available from the corresponding author (H-MS) on request.

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## Supplementary Materials

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## Emergency Medical Service System in Taichung

Taichung City, located in Central Taiwan, is approximately 2215 km<sup>2</sup> large. Among Taiwan's 20 cities, it is the second most populous, with approximately 2.8 million people. According to the annual statistical report published by the Taichung City Fire Bureau in 2018, the emergency medical service system of Taichung comprises one dispatch center, nine groups (including 52 branches), and one special search and rescue team. The bureau has 1466 firefighters, including 817 emergency medical technicians (EMTs). In Taiwan, EMTs are categorized into three levels in increasing order of competence: EMT-1, EMT-2, and EMT-paramedic (EMT-P). Specifically, the national standard training program for EMT-1 personnel is 40 h in length, and it covers traumatic bandage technique, fixation and transportation procedures, basic life support skills, and automated external defibrillator operational capabilities. The training program for EMT-2 personnel is 280 h in length, and it covers insertion of the laryngeal mask airway and the intravenous route. The training program for EMT-P personnel is 1280 h in length, and it covers intubating a patient with cardiac arrest and administering medication under medical direction. The bureau has 4 EMT-1 personnel, 756 EMT-2 personnel, and 57 EMT-P personnel. In 2018, more than 120,000 calls were made, including 2597 for cases of out-of-hospital cardiac arrest. In 2018, a total of 3 dedicated medical directors and 10 part-time medical directors were responsible for training EMTs in Taichung City, for establishing the protocol for first aid at the scene, and for monitoring the quality of rescue cases.

**Table S1.** Univariate and multivariate logistic regression for factors associated with survived with favourable neurological function

Variables	Survived with favourable neurological function (%)	Univariate		Multivariate	
		OR (95% CI)	<i>p</i> -value	OR (95% CI)	<i>p</i> -value
*Age	57.72 ± 14.89	0.96 (0.94-0.98)	<0.001	0.96 (0.94-0.98)	<0.001
Male Gender	28/747 (3.75)	1.89 (0.88-4.04)	0.101	1.30 (0.57-2.94)	0.535
Location-Home	15/967 (1.55)	0.15 (0.07-0.29)	<0.001	0.26 (0.13-0.54)	<0.001
Witness of collapse	29/458 (6.33)	6.14 (2.78-13.54)	<0.001	5.30 (2.19-12.87)	<0.001
AED shock	19/331 (5.74)	2.85 (1.48-5.51)	0.001	1.94 (0.93-4.01)	0.075
Bystander CPR	25/710 (3.52)	1.43 (0.71-2.87)	0.316	1.19 (0.55-2.57)	0.660
*EMS response time (seconds)	334.70 ± 137.27	0.99 (0.98-0.99)	0.007	0.99 (0.98-0.99)	0.010
Rescuers > 2	8/295 (2.71)	0.86 (0.39-1.89)	0.976	-	-

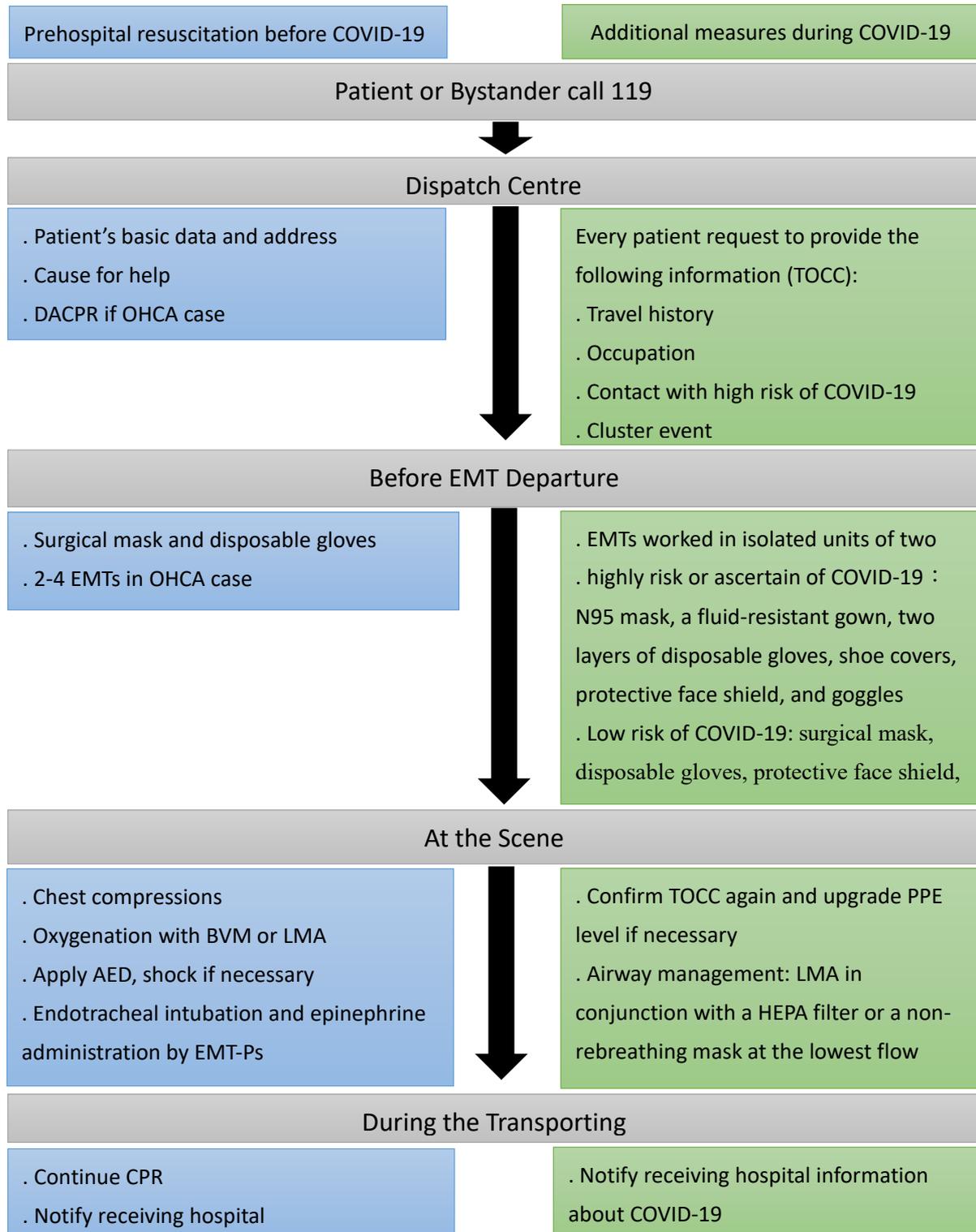
After multivariate logistic regression, age, cardiac arrest occurred at home, witnessed collapse and EMS response time are still related to favorable neurological function, with statistically significant.

Abbreviations: OR: odds ratio, CI: confidence interval, CPR: cardiopulmonary resuscitation,

AED: Automated external defibrillator, EMS: Emergency medical service

\*: continuous variables, presented with mean ± standard deviation

**Figure S1. Prehospital management for out-of-hospital cardiac arrest before and during the COVID-19 pandemic in Taichung**



**Figure legend:**

The blue text boxes are the conventional protocol for prehospital management of OHCA patients.

The green text boxes list additional measures taken during the COVID-19 pandemic. Dispatchers were required to obtain information on travel history, occupation, and prior contact with those with high COVID-19 risk. Emergency medical technicians were advised to wear personal protective equipment and avoid aerosol generation procedures during the COVID-19 pandemic.

Abbreviations: OHCA: out-of-hospital cardiac arrest, CPR: cardiopulmonary resuscitation, DACPR: dispatcher-assisted CPR, AED: automated external defibrillator, BVM: bag valve mask, LMA: laryngeal mask airway EMT-P: emergency medical technician-paramedic,