Monday – Friday 10:00-19:00  Criteria for inclusion:	Patient Sticker
<ul> <li>✓ Specialism + ED or Fast track » ED</li> <li>✓ Discharged from ED home</li> <li>✓ Caretaker present when patient has a cognitive impairment</li> <li>✓ 70 years of age and above</li> </ul>	
	Note reason:
Signed	Patient will NOT be included. Put form in map 'Exclusion'.
informend consent?	Yes Put signed form in map 'Inclusion'; go to step 2
Register patient characteristics (var 1 t/m 28) in SPSS database 'pre'/ 'post'	
'pre' or 'post'.  Do not forget to hand out the questionnaire to the patient on pape  1. Discharge instructions given?	er for the telephone follow-up.
2. Instructions given on the following domains;	
a. Diagnosis and treatment;	Notes:
b. Prescribed medication (also the instructions given);	Notes:
c. Post-ED care (wound care, lifestyle advice, etc);	Notes:
d. Follow-up appointments (with GP, etc);	Notes:
e. Return precautions;	
	Notes:
3. Caretaker present?	Notes:
<ul><li>3. Caretaker present?</li><li>4. Was a discharge letter given to the patient?</li></ul>	
4. Was a discharge letter given to the patient?	Yes No
	Yes No No
<ul> <li>4. Was a discharge letter given to the patient?</li> <li>5. Duration of discharge conversation: minutes</li> <li>6. Who gave instructions: Resident  Nurse  Physica</li> </ul>	Yes No No Yes No Intern