

QUESTIONNAIRE

Experiences with discharge from the Emergency Department

Dear Sir/Madam,

Thank you for participating in our study.

On the next page you'll find a short questionnaire. With this questionnaire we hope to be better understand how you experienced your discharge from the emergency department, and if/how discharge instructions were helpful in coping with your health(complaints) back at home.

We will call you within one to three days after your discharge from the emergency department. During our telephone-call we will go through this questionnaire. This paper-based version may be helpful in understanding and answering our questions during the call.

Sincerely,

On behalf of the research team of the Emergency Department, X
[name researcher, contact information]

QUESTIONS

1. How satisfied are you with the discharge conversation(s) and the instructions that were provided to you in the emergency department? Please rate your level of satisfaction on a range from 1 (very dissatisfied) to 10 (very satisfied).

2. Did you find it annoying to repeat the instructions that were provided to you at discharge?

No

Yes, because:

Not applicable

STATEMENTS

Please read the four statements below and indicate your level of agreement on each statement. You can choose one of the following options:

1. *Disagree strongly*
2. *Disagree*
3. *Agree*
4. *Agree strongly*
5. *Not applicable*

Statement 1:

I understand the nature and causes of my health condition(s).

Statement 2:

I know how to prevent further problems with my health condition.

Statement 3:

I am confident that I can tell when I need to go get medical care and when I can handle a health problem myself.

Statement 4:

I am confident that I can follow through on medical treatments I need to do at home.