Interview Guide

How long have you been working as a consultant?
What is the department where you work like?
Can you think of a time when you felt uncertain at work? What happened?
What was it that made you feel uncertain?
How did it make you feel?
How did you respond?
Can you tell me about any other situations where you have felt uncertain?
Can you tell me more about these? (Use questions above to elaborate)
In these situations, how did you feel about expressing uncertainty to others?
Are you explicit?
Does this change depending on the situation? How?
Does this change depending on who you are expressing it to?
How does this make you feel?
How do people respond to this?
How do you think your experiences of uncertainty compare to other peoples?
Do you think it is different or the same?
Has your experience of uncertainty changed over time?
How has it changed?
I am particularly interested in the social and cultural factors that influence our experiences of uncertainty - is there anything else you want to tell me about this that we haven’t already discussed?
Is there anything else you think I should know about your experiences of uncertainty at work?